



CAMPBELL
STEPHENSON
ASCOLESE LLP

4807 Spicewood Springs Road
Building 4, Suite 201
Austin, Texas 78759
T: 512-439-5080
F: 512-439-5099

Docket No.: SBL0002US

June 24, 2005

MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

Re: Applicant(s): Anil K. Annadata, Wai H. Pak, Mingte Chen, Henry D. Jay
Assignee: Siebel Systems, Inc.
Title: System and Method for Maintaining Real-Time Agent Information for Multi-Channel Communication Queuing
Serial No.: 09/823,770
Examiner: Quynh H. Nguyen
Docket No.: SBL0002US
Filed: March 31, 2001
Group Art Unit: 2642

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Non-Final Office Action (11 pages);
- (4) Petition for Extension of Time (1 page); and
- (5) Request For Indication Of Consideration Of References and supporting documents (5 pages).

- ☐ No additional fee is required.
☒ The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining <u>After Amendment</u>		Highest No. Previously Paid For		Present Extra	Rate	Additional Fee
Total Claims	41	Minus	41	=	0	x \$50.00	\$ 0.00
Independent Claims	3	Minus	3	=	0	x \$200.00	\$ 0.00
<input checked="" type="checkbox"/> Fee for Request for Extension of Time							\$ 120.00
<u>Total additional fee for this Amendment:</u>							\$ 120.00
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.							
<input checked="" type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of							\$ 120.00
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.							
Total:							\$ 120.00

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner For Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on June 24, 2005.

Attorney for Applicants

Date of Signature

Respectfully submitted,

D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026